Satisfaction survey

If you want to leave a review about your stay at the ibis Krasnodar Center hotel, please fill out the form below and send it to the email address h9257-fo@accor.com

|  |  |  |
| --- | --- | --- |
| **Question** | **Rating** | **Comments** |
| Full name |  |  |
| Country  |  |  |
| Room number |  |  |
| Dates of stay  |  |  |
| How did you know about us? |  |  |
| How would you rate the booking process? | Excellent/Good/Average/Poor |  |
| Are you a member of the loyalty program ALL - Accor Live Limitless? | Yes/No |  |
| How satisfied are you with your participation in the loyalty program ALL - Accor Live Limitless?  | Excellent/Good/Average/Poor |  |
| Would you recommend the hotel to a friend, colleague or family? | Yes/No |  |
| How would you rate arrival and check-in? | Excellent/Good/Average/Poor |  |
| How would you rate the room equipment, given the hotel category 3 \*? | Excellent/Good/Average/Poor |  |
| How would you rate the quality of cleaning? | Excellent/Good/Average/Poor |  |
| Wi-Fi  | Excellent/Good/Average/Poor |  |
| How would you rate the quality of your breakfast?  | Excellent/Good/Average/Poor |  |
| How would you rate our restaurant and bar?  | Excellent/Good/Average/Poor |  |
| Are you satisfied with the quality of food and beverage? | Excellent/Good/Average/Poor |  |
| Are you satisfied with our team work? | Excellent/Good/Average/Poor |  |
| How would you rate check-out and departure from the hotel? | Excellent/Good/Average/Poor |  |
| Value for money? | Excellent/Good/Average/Poor |  |